Hi Suhanisa,

I hope you have a good day.

Thank you for contacting us, my name is Moez and will help you in this matter. I’m sorry for the trouble you’ve been having with custom Scripted Field which returns Jira Issues found as a result of a JQL query.

To background reindex all issues containing script fields you can use the following script, which you could either run in the console or attach to the ReindexAllCompletedEvent using a script listener. You can read more about JQL Searches in Script Fields in this links <https://scriptrunner.adaptavist.com/4.3.14/jira/scripted-fields.html>.

If these don’t work, I’ll get back to you within 8 hours with an alternative solution. If you have any more questions or come across any other issue, let me know, I’ll be happy to help.

Have a great day,

Moez